House Regulations

Every guest is requested to observe and comply with the following Regulations to maintain the dignity of the House and to ensure that House guests have a pleasant and safe stay, in accordance with Article 10 of the Terms and Conditions for Accommodation Contracts. If a guest does not comply with the House Regulations, The House may refuse further use by the guest of the guest's House room and other House facilities pursuant to Section 1 of Article 7 of said Contracts. The House will not be liable to any guest for any damage caused by his/her failure to comply with the House Regulations.

1. Please review the emergency exit instructions and locate the emergency exits promptly upon your arrival.
2. Entirely Non-Smoking, Fire Strict Prohibition in the whole House.
3. Kindly refrain from any act likely to cause a fire, and from using heating apparatus, cooking appliances in guest rooms.
4. Please do not bring any of the following onto the premises of the House:
   (a) pets;
   (b) gunpowder, oils, or any other explosives or inflammable substances;
   (c) objects emitting a foul odor;
   (d) objects of an unusually large size or in unusually large quantities;
   (e) firearms, swords, drugs, or other articles, the possession of which is prohibited by the law of Japan;
   (f) objects that are recognized to jeopardize other people's safety.
5. Gambling or other acts which are contrary to good morals or which cause an annoyance are strictly prohibited.
6. Making loud noises, singing loudly, or noisy activities which cause annoyance to other guests are strictly prohibited.
7. Use of drugs (including sleeping pills) which cause an annoyance to other guests or the House are strictly prohibited.
8. The House shall refuse to accommodate people behaving unpleasantly toward other guests or who carry a disease which causes an annoyance to other guests.
9. Please make sure that your door is locked when leaving your room. Please be sure to use the inner key whenever you are in the guest room, particularly at night.
10. Please refrain from using your room for purposes other than accommodation.
11. Guest rooms shall not be utilized for any business activity.
12. Rule regarding equipment and fixtures on the premises are as follows:
   (a) Refrain from using equipment and fixtures for purposes other than those intended.
   (b) Please do not take equipment or fixtures out of the House.
   (c) Removal or alteration of equipment or fixtures is prohibited.
13. You will be charged for any damage, breakage and loss to the House's property caused by you or your guests.
14. The distribution or display of advertisements and the sale of goods on the premises of the House are prohibited.
15. A bathrobe (yukata) and slippers have been provided for your use in your guest room. Kindly refrain from going out of your room in yukata or slippers.
16. Please keep your money and valuables with you as there is no safety box in the guest room. The House will not be liable for the loss or theft of valuables.
17. The House shall keep articles left on the premises of the House for 7 days, and then they are handled in accordance with the Lost Goods Act.
18. When the Guest wishes to change the number of days of accommodation required, you should contact the staff beforehand.
19. Minors are prohibited from staying at the House without guardian’s consent.
20. Guests are reminded that unauthorized publication for commercial purposes of photographs taken on the premises of the House may be subject to legal action.
21. A 10% service charge and taxes at the rate prescribed by applicable laws shall be added to your bill.